

Network MONITORING

COMPREHENSIVE OUTSOURCED NETWORK MONITORING PROGRAMS

BUSINESS-TO-BUSINESS
INTERNET SERVICE PROVIDER

CONTINUOUS MONITORING
OF WAN COMPONENTS

BANDWIDTH UTILIZATION
MONITORING

MONTHLY REPORTING

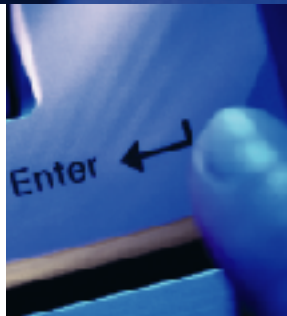
IMMEDIATE E-MAIL
NOTIFICATION OF
SUSPICIOUS NETWORK
ACTIVITY

24 / 7 TECHNICAL SUPPORT

4 LEVELS OF NETWORK
MONITORING SERVICE



an affiliate of
Total Communications Inc.



Would you like to secure your network from unauthorized access and security violations? Would you like to be able to monitor your organization's bandwidth usage? Check into Point to Point Access.com's sophisticated network monitoring programs! We offer you a comprehensive outsourced network management solution that's on duty 24 /7! And you can choose from 4 levels of services which are offered at fixed monthly fees.

Basic Service

included with access:

- Proactive core system and network response time and utilization monitoring
- Core Server and router log file analysis to detect unusual system activity and/or access
- NOC notification of security advisories

Standard Service

Continuous monitoring of Customer WAN components for availability

- E-mail notification of critical or degraded state due to WAN component failure
- Bandwidth utilization monitoring

Monitoring of WAN managed router log files for suspicious activity

- Monthly reporting of logged access control violations (Router access controls are utilized to prevent unauthorized network access from Internet devices)
- E-mail notification of suspicious network activity upon discovery in log files, activity will be classified as informational, warning or critical *but no action will be taken by NOC personnel.*
- 24x7 on-call technical support for Internet access issues

see reverse for more information

TELEPHONE SYSTEMS

LOCAL & LONG DISTANCE SERVICES

MULTISERVICE NETWORKS

INTERNET SERVICES

Network MONITORING



BUSINESS-TO-BUSINESS
INTERNET SERVICE PROVIDER

CONTINUOUS MONITORING
OF WAN COMPONENTS

BANDWIDTH UTILIZATION
MONITORING

MONTHLY REPORTING

IMMEDIATE E-MAIL
NOTIFICATION OF
SUSPICIOUS NETWORK
ACTIVITY

24 / 7 TECHNICAL SUPPORT

4 LEVELS OF NETWORK
MONITORING SERVICE



an affiliate of
Total Communications Inc.

Advanced Service

Continuous monitoring of WAN components for availability

- Telephone, and e-mail notification of critical or degraded state due to WAN component failure
- Bandwidth utilization monitoring
- Monthly bandwidth utilization reports

Monitoring of WAN managed router log files for suspicious activity

- Monthly reporting of logged access control violations (Router access controls are utilized to prevent unauthorized network access from Internet devices)
- Telephone, e-mail and pager notification of suspicious network activity upon discovery in log files. *NOC personnel will take the appropriate action to control any threat and the activity will be classified as informational, warning or critical.*
- 24x7 on-call technical support for Internet access issues

Premium Service

includes all advanced services, plus:

Additional security and network services can be provided to accomplish proactive real-time intrusion detection monitoring and response. These are reviewed on a case-by-case basis by our network engineers to propose the best solution for your network.

Some additional services will include:

- Automatic pager notification of security threat
- Proactive response to any suspicious activity which can include automatically blocking the user access
- Content filtering
- System and software upgrades for security patches

333 Burnham Street
East Hartford, CT 06108
860.282.9999

999 Oronoque Lane
Stratford, CT 06614
203.377.5000

23 Midstate Drive
Auburn, MA 01501
508.832.9600