

TOTAL: AT&T CONNECTICUT SOLUTION PROVIDER



As an AT&T Connecticut Solution Provider, Total Communications combines their in-depth knowledge of communication infrastructures with AT&T's global range of products, services and capabilities. We offer Connecticut businesses all the AT&T products and services along with outstanding personal service, as demonstrated by our 96% customer satisfaction rating. Total Account Executives complete an intensive AT&T training program and are certified to represent AT&T. You can rely on Total Communications for AT&T Voice, Data and Internet services, including:*

Voice Services

AT&T Long Distance

Total Communications can provide dependable, competitively priced long distance services as your Single Point of Contact with AT&T Long Distance. Let us review your calling patterns and recommend a plan best suited to your business.

Data Services

AT&T OPT-E-MANSM

AT&T OPT-E-MAN is a data service which offers versatile scalability and flexibility over an Ethernet network. OPT-E-MAN allows you to interconnect two or more locations within a Metropolitan Area Network as if they were on the same LAN. This service provides dedicated bandwidth from 10Mbps to 1Gbps. OPT-E-MAN is fully managed and administered by AT&T, allowing reduced costs for training, maintenance, administration and equipment.

AT&T Multi-Protocol Label Switching (MPLS)

AT&T is investing to operate the World's Best IP Network. This network evolution allows the optimization of application performance, providing quality of service and class of service for different applications. MPLS will allow traffic prioritization for your voice, data or video requirements, and provide a scalable VPN all on one IP network.

*Successful Partnership
Since 1989*

Voice, Data & Internet Services

*AT&T Trained Representatives
Personal Service*

*96% Customer Satisfaction
Rating*

AT&T OPT-E-MAN

AT&T MPLS

AT&T Multipath

AT&T PremierSERV T-1

*AT&T Managed Internet
Services*

Free Toll Analysis



TOTAL
COMMUNICATIONS, INC.

www.totalcomm.com

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Data Services (cont.)

AT&T Multipath

Multipath is an exchange service designed to meet the needs of businesses with digital communications equipment. Multipath is provisioned over a 1.544 Mbps (DS1) communications link. Each link is capable of providing up to 24 trunks. Since Multipath is a digital exchange service, you can expect 98.75% error free seconds in a 24 hour consecutive period. Available in Basic and Enhanced versions, Multipath offers efficiency and price performance for your communication services.

AT&T PremierSERVSM T-1

PremierSERV T-1 Service is AT&T's latest offering in a customized portfolio of products. This bundled product offers a single access line for your voice, data and internet applications. This service will allow a variety of configurations for each of the T-1 channels - depending on your applications - all at one low price!

Internet Services

AT&T Broadband Access

There are no dial-up delays or busy signals with this always on Internet access. Plus, you enjoy network access at speeds up to 200 times faster than a 28.8 Kbps modem. Perfect for telecommuting and downloading large documents. Check with us for availability in your area.

AT&T Managed Internet Service (MIS)

AT&T provides customers with managed, dedicated connectivity to the public internet, complemented by a number of value added services. AT&T will carry customers' traffic to anywhere on the Internet. Access speeds range from 56Kbps to 2.5Gbps (OC 48).

AT&T Digital and Wireless Services are also available

Total Communications: Single Point of Contact

Total Communications is a single source for cutting edge business communications. Few companies can offer their customers a comprehensive communication platform that includes everything from circuit and Internet access to telephone hardware, data networks and network monitoring. Total Communications' global understanding of communication infrastructures can be a real benefit to your business.

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* Total also achieved a 96% customer satisfaction rating for their SBC services in 2005.

TotalATTServices

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Since 1989*

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